

# Business Process Consultant

## About Us

**TIP Technologies, Inc.**, based in Pewaukee, WI is the world leader in providing Enterprise Quality Assurance Software. Our software offering (**TIPQA™**) is implemented at 7 of the Top 10 US Aerospace and Defense companies and is specifically designed for the quality requirements of Aerospace, Defense, Medical Devices, and other regulated highly complex manufacturing industries.

## Position Summary

TIP Technologies Inc. is seeking a full-time Implementation Engineer due to increased sales. This individual will perform implementation related activities of our **TIPQA™** Enterprise Quality Assurance Software at customer locations and in a virtual workspace. Primary responsibilities include:

- Performing assessments of current & future state processes including workarounds and gap analysis using **TIPQA™** Software.
- Performing **TIPQA™** Software installation, configuration, training, data conversion and project management activities.
- Participate in interface data-mapping activities to customer ERP systems and other key business systems.
- Communicate customer driven **TIPQA™** functionality enhancements specifications and participate in design validation activities.
- Work closely with other team members to meet customer expectations and timelines.

This person reports to the Vice President of Sales and Professional Services. The ideal candidate will be a self-starter, with experience in quality and manufacturing process optimization in regulated low volume high mix manufacturing environments. 80% travel is expected and the candidate must be a US citizen. People desiring the ability to work out of a home office will be considered with the right experience and proven track record.

## Experience

- BS in Computer Science or a related field or equivalent experience is required
- 3+ years experience implementing, training and/or supporting Quality/ERP/MRP Systems in a regulated manufacturing environment. (**TIPQA™** experience desired)
- Familiarization with at least one of the following ERP systems: Oracle Manufacturing, Deltek Costpoint, Infor ERP LN, Baan, SAP.
- 3+ years manufacturing, Quality Assurance or Shop Floor Control functional experience
- Knowledge and experience in Quality Related practices such as Sampling, MRB, Auditing, Inspection, and Supplier Quality.
- 2+ years of Oracle/MS SQL Server experience.

## Competencies

- Excellent analytical and problem solving skills in a Quality Manufacturing and ERP environments
- Ability to work independently with limited supervision.
- Ability to establish priorities and multitask
- Excellent oral and written skills
- Excellent customer service skills
- MS Office skills (Word, Excel, PowerPoint & Project)

Please submit your resume to [jobs@tiptech.com](mailto:jobs@tiptech.com). Only those candidates of interest will be contacted.

Visit [www.tiptech.com](http://www.tiptech.com) for more information about TIP Technologies, Inc.